

# therendezvous



## Annual Report 2016-2017



*Working with young people in Sherborne for twenty years*

Youth Resource Services  
(The Rendezvous Sherborne) Ltd  
Under Cheap Street Church  
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Registered Charity No: 1162722  
Registered Company No: 7592624

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## Chairman's Report

As we enter the new financial year and celebrate the charity's twentieth anniversary it is clear that we have turned a corner. Although there will continue to be challenges ahead we have put the difficult financial times of five years ago behind us and can be proud that the organisation is providing a high quality and much valued service to the young people in the area. That it has a positive future is the result of the hard work of everyone involved and the Board of Trustees continue to be grateful to all those who have contributed.



This year we have worked with 350 young people - nearly 20% more than last year. We have hosted more than 2500 visits to the centre and delivered more than 400 hours of offsite support. We have a committed and hard-working team of staff and volunteers who have continued to embrace change to ensure we are in a position to plan for the next twenty years.

Of course we can never be complacent as the current economic climate and our reliance on short term funding means the situation can get worse as well as better but operationally we are in fine form. We are starting the new year with financial challenges to overcome but a sense of excitement about the future. We have taken up the offer of support from the Cranfield Trust who will be working with us to develop a strategic three year business plan that will build on the learnings from the pilot projects we have initiated this year.

The make-up of the Board has remained stable. Although we continue to retain collective responsibility for the good governance of the organisation each member has continued to be linked to a dedicated area of our work including finance, safeguarding, youth provision, education and fundraising. We are keeping abreast with Charity Commission's changes to Charity Governance and will continue to ensure that the charity is compliant in all areas.

As I said last year, government funding is highly unlikely to properly support our work and it is important that we try and secure more local support from individuals. This year we have gone some way to achieving this and as the organisation has become more outward facing our support from local organisations has increased. This has resulted in a larger than expected carry forward although it must be noted that around 50% is restricted leaving the remainder to help us meet our reserves target of 4-6months operating costs. Once again our Friends organisation has been responsible for generating a significant amount of our income and this year they raised nearly £17,000. We are extremely grateful to Prof Bob Eccleshall and the core group of Friends' helpers for their continuing hard work.

We are very grateful to our new and regular funders for their on-going support and to those organisations who continue to support us in other ways. We are particularly appreciative of our landlords, the Cheap Street Church, who continue to accommodate us. Barbara Porter who has been the Church link representative for several years is now standing down and we wish to thank her for her long-standing support.

The world is an uncertain place at the moment and this is, without doubt, a difficult time to be young. Centres such as the Rendezvous are in decline and I am pleased that, although there is still much financial uncertainty, we can be optimistic for the future.

Andrew May  
Chairman

## About us

### Our vision

We want every young person in the area to have the resources they need to be happy, healthy, to make positive choices and live meaningful and fulfilling lives.

### Our mission

To help young people to help themselves by providing advice, information and support, learning opportunities and positive life experiences to the young people in our communities who need it most.

### Our values

- Inclusive: to provide services and support for all young people irrespective of ethnic or cultural background or sexual orientation – no one is ever turned away
- Positive: to be resolutely optimistic that lives can change for the better
- Non-judgmental: to work with young people without judging the choices they may make whilst helping and supporting them to make better choices
- Holistic: to take a holistic approach to each young person, working positively and proactively to engage other services who can provide additional specialist support in order to achieve the best outcomes for each young person

### Objectives

- To provide the right services to the right people at the right time in the right way
- To meet the needs of young people by being current, relevant and professional
- To be financially sustainable
- To continually improve our governance

### Facilities

- Coffee bar and soft seating area
- Meeting rooms (2)
- Training room – with 10 PCs
- Music studio
- Offices

## Summary of activities – 2016-2017

I joined the Rendezvous in December 2013. Since then we have continually had to evolve and develop our practice in order to respond to the changes we have seen in young people’s needs and the financial pressures that have been put upon us and other charities like us. More than three years later I continue to appreciate just how lucky I am to work with such an amazing team of people - they are professional, flexible and always committed to securing the best outcome possible for every one of the 350 young people we see.



### Working with young people – Whilst we have

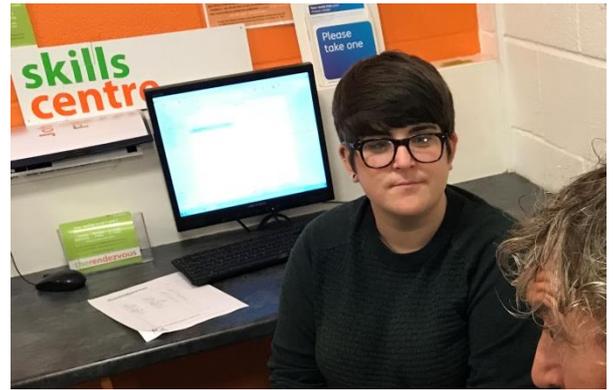
continued to host **over 2500** visits to the centre this year we have seen fewer young people needing a space to ‘hang out’ as more and more socialising is done online. Yet, there will always be those who need a space like the Rendezvous where they can ‘drop in’, feel comfortable and spend time with adults who will treat them with respect and listen without judgment. By engaging with them in a relaxed setting whilst informally tackling their social and emotional problems we have succeeded in helping some of the most hard to reach young people to find jobs, gain qualifications and take responsibility for their lives and their behaviours.

Whilst the number of young people dropping in has declined the numbers of young people needing one to one support has exploded. More than half our work now relates to **social, emotional and mental health (SEMH)** and involves an increasingly younger age group. Referrals from statutory agencies including the **Children and Adolescent Mental Health Service (CAMHS)** and the **Gryphon School** have more than trebled and show no signs of abating. As a result of this we have started to do far more outreach work and over the year we delivered **over 400 hours of one to one support offsite**. In February we piloted a project working in **partnership** with the local health visitor team that saw us delivering advice and information and SEMH support to young parents identified as vulnerable in their homes for the first time. Such was the need this is something that both the health visitors and the team will be continuing in the future.



We now support young people from a much wider range of social backgrounds - after all, like domestic violence and emotional coercion, eating disorders, self-harm and stress and anxiety are not the preserve of any one social group. Whilst we’ve dealt with young people in crisis, keeping them safe and when necessary involving Dorset Safeguarding team which in itself is positive and essential part of the work we do, it’s always good to remember the we’ve had some amazing breakthroughs with young people who have achieved things they never thought possible before, have started to see themselves in a new and positive light and to feel positive and optimistic for their future.

**Behind the scenes** – Supporting young people on a one to one basis can be difficult and emotionally draining so we have introduced termly sessions with an **Educational Psychologist**. These help the team reflect on their work, gain further insights and strategies to improve their practice and have been much appreciated. In addition to our regular training programme, **Magna Housing Association** have kindly provided training on **Universal Credit** which is being rolled out in Dorset.



We were sorry to say good bye to **Stuart Moore** who left us at the end of the year to move to Bournemouth. Stu had been a centre user in his teens before joining us in his twenties as a studio engineer and more latterly a youth support worker. He is missed and in his place we have made two part time appointments, **Tony Smith** and **Jaz Miller**. Both are ex volunteers (Jaz was once herself a centre user before moving away to study) and both bring a wide range of skills and experience to the team.



Our volunteers continue to play an important role to our work. We're pleased our new volunteers have settled in so well and pleased that so many choose to stay with us year on year.

**Working with others** – In a bid to make our services available to as many young people as possible we have continued to develop existing relationships and build new ones. Work with the **Gryphon School** goes from strength to strength. This year we have provided one to one support for a full day each week as well as delivering, some drama based workshops on self-esteem and **Network First**, a local business event for sixth form students choosing not to go to university. The school have again continued to provide us invaluable support for our IT network. **CAMHS** have increasingly been referring young people to us for emotional support as well as for English and Maths tuition. Our new partnership with the **Health Visitor**

**Team** has been beneficial for the young people we've seen and has helped relieve pressure on the local health provision. Meanwhile new management at the local youth centre has enabled us to work with them to jointly deliver the two weekly youth club sessions and take responsibility for safeguarding. We were delighted to play a small part in the successful **Ansbury Guidance** bid for Building Better Opportunities funding from the Big Lottery Fund/EU which will see them bring a mentoring service to Sherborne. Next year promises to be busy!

Helen Da Silva Wood

## Next year ....

We are looking forward to the coming year and the new developments that will be taking place which include:

- more offsite work including a one year **outreach research project** with **Gillingham Town Council**
- a pilot project providing support for vulnerable young people in the **afternoons at the Gryphon School**
- a series of **activities** with targeted young people funded by **BBC Children in Need**
- embedding our **Young Parents Home Support** project in partnership with the local health visitor team
- a bigger and better **Network First** with support of the Sixth Form team and Head of Careers at the Gryphon
- running a **parents conference** in November
- developing a strategic **three year plan** with the support of the **Cranfield Trust**

## The year in numbers

### Last year our team of 7 part-time staff and 20 volunteers....

- Worked with over **350** young people (**50** more than last year)
- Hosted more than **2500** visits to the centre and **300** visits to our weekly Young Parents Support group
- Received **26** referrals from GPs, CAMHS, the Gryphon School (**300%+** increase on the previous year)
- Delivered **400** individual support meetings offsite (including **180** hours of one to one support sessions at the Gryphon School)
- Provided **200+** hours of English and Maths sessions led by a group of **7** fantastic volunteer tutors
- Delivered **200** hours of alternative curriculum sessions
- Ran **88** hours of young parent group support
- Hosted **31** RV Wednesday sessions for students of school age
- Supported the **Tinney's Lane Youth Club** by jointly delivering their two sessions per week
- Delivered a **6** week drama programme with ten Year 10 girls to build self-esteem run by a drama practitioner
- Ran a **6** week programme for boys to deliver anger and self-esteem workshops
- Made our first home visits to **4** vulnerable young parents in a spring pilot project with the health visitors

### Over the year we made

- **12** emergency appointments with the mental health team and other specialist agencies for young people in crisis
- **4** safeguarding referrals to statutory agencies to keep young people and their siblings safe

### Which resulted in these outcomes:

- **40** resolved housing and benefits issues
- **22** English and Maths Level 2 modules passed and
- **5** full exams qualifications gained (maintaining our **100%** success rate)
- **5** young people succeeded in reducing or stopping to self-harm
- **9** young people finding employment
- **3** young people going to university
- **2** young people gain accredited life skills awards
- **And NO young person** being refused the help they needed

## Stories from the Rendezvous

### Shelley

**Situation** – When Shelley’s mother and stepfather split up she chose to live with her stepfather to finish school. Whilst at sixth form she struggled to manage and became anxious. At 18, financial support for her stopped and neither birth parent would contribute towards her keep. Shelley’s stress and anxiety escalated and she could not leave the house alone. Her GP referred her to us for support.

**Intervention** – Shelley’s came to see us with her stepfather. We worked with a youth worker to address her stress and anxiety and resolve her financial situation. She then worked with our Training and Volunteer Lead to discuss options for education or work.

**Resolution** – Within 3 weeks Shelley’s was confident enough to visit the centre alone. The correct benefits were put in place and she felt happier and less anxious than she had in a long time. She had passed her A levels and was obviously creative. Our Training lead helped her put together a portfolio that was strong enough for her to be accepted onto an Art Foundation Course with a view to undergraduate study after that. Her future is looking brighter.

*“Everybody at the Rendezvous has been very friendly and helpful. It helped to know I was being listened to and understood by people who could offer me support and advice. I’m very thankful of the help they have given me.”*

### Chris

**Situation** – Chris struggled at school and frequently visited the centre as a teenager to use the studio. On leaving school he dropped off the radar until he returned at 19 seeking help for housing.

**Intervention** – We helped him secure a tenancy in Osborne House and encouraged him to join the English sessions.

**Situation** – Chris did well and passed two modules of his English qualification but his attendance became patchy and he began to fall into rent arrears. It became apparent that his mental health was deteriorating and he needed help to stop the situation worsening.

**Intervention** – Chris was assigned a mentor to work with him to develop his goals and aspiration. He was then assigned a second mentor who has accompanied him to meetings with the mental health team. He continues to meet our lead youth worker who manages and supports him manage his tenancy.

**Resolution** – Chris’s story is common and whilst he is a long way from being able to manage independently we are optimistic that with support things will improve for him in the future.

*“I don’t think I have really ever passed anything. I think that’s why I try to avoid learning - in case I fail. I don’t know why it’s so hard to concentrate. I really like coming to English but when I see others in the room I start to panic and get really anxious.”*

## Advice & Information

Helping young people with housing, benefits, finance and debt comprised over a third of our work last year. Advice and information is delivered for free on a one to one basis from the centre and predominantly involves our older service users – 19+ although we do see younger people in care and leaving home in the 16+ age range.

Although the team always try to help young people turning up on spec this is not always possible simply because of the length of time that is needed to negotiate the benefits system. This means we are doing more work by appointment as it takes on average two hours to complete an assessment and then register a person for housing and in some cases it can take much longer. This means we need to ensure that the team can allocate the necessary amount of time without disadvantaging other young people also in need of help and support.

**Housing** – affordable accommodation continues to be scarce for young people and our relationship with Magna Housing Association’s low need supported housing project, Osborne House, continues to offer opportunity for young people to be helped to live independently. Whilst we have taken swift action with tenants who proved unwilling to engage and unwilling to manage their tenancy properly we have helped young people to successfully move on and take on their own tenancy.

**Benefits** - the transition to the universal credit system continues to be problematic. The delay in receipt of the initial payment often results in young people who don’t have financial backing getting into debt. Similarly, other problems can be created by relying on young people to pay their own rent rather than it being paid directly to the landlord and we are seeing more and more young people slip into rent arrears.

**Multiple Needs** –for some young people, housing or benefits problems are just the tip of the iceberg. The self-assessment outcome web tool we use with young people helps identify other areas where support is needed meaning we can at the very least make them aware of the support we can give them to address other areas of their life be it social and emotional help or employment and training.



*“I’d be on the streets if it wasn’t for you.”*

*Young Person*

**Lead:** Jemma Turner

**Focus:** personal circumstances, benefits and welfare system, housing, financial management, physical health and wellbeing, substance misuse, relationships

**Offer to young people:**

1:1 confidential support by appointment or through drop-in at the centre or designated times at the Gryphon School Advice, information, support, referrals, advocacy, form-filling, accompaniment to meetings

**Plans for 2017+**

- Extend our outreach programme
- Improve our knowledge base and capacity to provide support with universal credit

## Social, emotional and mental health

Helping young people struggling with social, emotional and mental health now comprises more than half of our work. It is increasingly affecting those at the bottom end of our age range, 13-16 and this has resulted in a marked increase in the numbers of young people we are seeing for dedicated one to one support who are still at school. Overall the numbers involved in personal support outweigh those using the centre informally through our open access sessions.

Our work is increasingly recognised by statutory organisations and this year we have seen a three-fold increase in formal referrals to us from the Children's and Adolescent Mental Health Service and the Gryphon School. As a pilot project with the local health visitor team ran in the spring will become an integral part of our practice in the forthcoming year we can expect these numbers to rise again over the coming year.

In order to respond to the increasing demand for our services we have developed capacity for offsite working. This means that we can help young people in school during the school day and minimise disruption to their education by seeing them in school. We are now also able to see young parents in their own home thanks to a positive partnership with the local health visitor team.

**RV Wednesdays** – the regular Wednesday slot for school age young people will continue to run until December 2017 thanks to funding from Children in Need. It has also provided funding to provide lunchtime support at the Gryphon School and will be delivering some targeted afterschool group work with Gryphon School students in the autumn.

**Group work** - we have worked with a drama specialist Ali xxx to deliver a 12 week programme to use drama techniques to build self-esteem and improve peer relationships. Comic Relief funding also enabled us to cover the costs of our senior Youth Worker to do some on-the-job training to support the DCC North Dorset Youth Work Lead deliver a targeted group project for a group of boys in need of anger management and self-esteem. This has made a difference to the boys involved and has given her experience and built confidence about working with boys in the younger 11-14 year old bracket.



*“The Rendezvous have been there for me every step of the way, seeing me at my weakest and at my strongest, not once giving up on me when I could’ve given up on myself”*

**Lead:** Jemma Turner / Sarah Childs

**Focus:** Interpersonal skills, emotional development, team work, confidence and self-esteem, aspirations

**Offer to young people:**

- Drop-in (13-25)
- 1:1 confidential support – including: self-esteem, self-confidence, self-harm, relationships
- Delivered at Rendezvous, Gryphon School, Young Parents homes
- Groups: Young Parents Support Group

**Plans for 2017+:**

- Continue to develop partnerships to help us reach more people where and when they need us.

**Young Parents Group** - Over the last year our regular attendees increasingly became too old for our group. Numbers began to drop and we struggled to attract new parents. The group has been running for over 17 years and so before making any decisions about its future we were keen to understand why we were struggling to attract new members. Discussions with the health visitor team revealed that there is a real need for support for young parents in the area. They estimate that at any one time they have an average of 10 young parents who are vulnerable and socially isolated – that’s approximately 25% of young parents in the area under the age of 25. With needs that go beyond the remit of the health visitors we decided to pilot our first outreach project for young parents in February. The health visitors referred individuals to us and for the first time we made home visits. These have been tremendously successful helping to resolve housing and benefits issues, arrange food parcels and additional support and slowly build confidence. We are then encouraging and supporting them to join the Young Parents Group where they can have more support and start to build their own social networks with other parents in similar circumstances.

*“I love coming to group. They’ve helped me since I was 16 with housing, finances and advice for my children. They’re like my second family”*

*Young parent*

*“There are other young women at the group who offer support and it’s great to feel safe in an environment where someone is willing to hold your little one so you can have a cup of tea”*

*Young parent*

## More Rendezvous stories...

### Jacey

**Situation** – Jacey came to us as a young parent living at home with her parents with no job and no money. She was 18.

**Intervention** – We helped Jacey find accommodation and sort out her benefit entitlements. We went on to support her with her autistic son and lent her a laptop to take online courses to learn strategies for managing his behaviours. Over the years we have attended multi-agency meetings with her, helped her through her second pregnancy, relationship difficulties and advised on work. The group meanwhile provided opportunities for her to build other skills and she became an active member in the fundraising activities that raised money to subsidise the annual trips to the pantomime and the zoo.

**Resolution** – After eight years Jacey has now moved on. She recently married and her family of four is stable. She has just been promoted at work and is training in health care with a view to nursing training. Through the group she built a network of friends and since leaving she has set up an informal weekly get together for other young parents who are now too old for our group as well as coming back to visit the new, younger parents as a mentor. She has left us as a confident and capable young woman who is appreciative of the support she has received.

## Learning & Employment

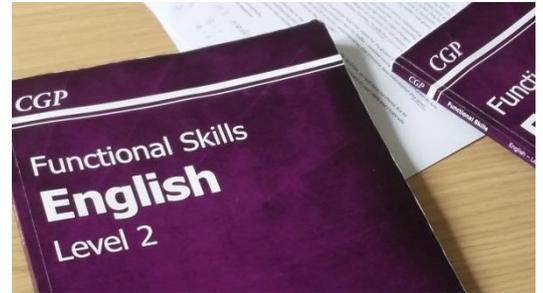
Learning and employability comprises around a quarter of our work. We have continued to offer regular English and Maths Functional Skills tutoring leading to Level 1 and Level 2 OCR accredited qualifications and also added IT to the subjects offered this year. A level 2 qualification is equivalent to a GCSE grade C and is often a requirement for young people to go to college, get an apprenticeship and in some cases go to university.

With funding from Comic Relief we have redesigned our outcome web to provide equal emphasis on work, learning and motivation and aspirations. For young people coming to the centre for other reasons it means we have been able to have discussions around employment from the outset. For some whose needs it may be inappropriate to begin work on this area of their life, for others it has helped give them something positive to focus on whilst addressing other problems they may be facing. In the case of Claire who came to us for help with benefits and stress and anxiety we encouraged her to take advantage of the learning support we could give her. The result was that she worked on all these things at the same time. This meant she prepared her art portfolio and was able to meet the deadline for this year's college applications and feeling confident she will be starting an art foundation course this same year.

### Long term impact

Young people's options can be significantly limited by the absence of qualifications. They can be held back from college, university and employment because of their lack of GCSE Maths or English. In turn this can affect their mental health and result in low self-esteem and depression. Gaining a level 2 Functional Skills pass is equivalent to a GCSE qualification and with it doors open for them. This year we have seen young people start apprenticeships, Level 3 courses at Yeovil College, find work and get to university as a direct result of passing a Level 2 qualification.

For those who have continually struggled and failed with English and Maths (one young woman had failed maths four times) finally gaining a recognised qualification makes a huge difference to levels of confidence and self-esteem which is almost as important as the qualification itself.



*“If I hadn't got my maths qualification then I'd be kicking around Sherborne in a dead end job watching everyone else go off and do exciting things. Now that won't happen...”*

*Young person*

**Lead:** Julie Bartle

**QA:** Carol Johnson

### Offer to young people:

- Tutoring – one to one and in groups English, Maths and IT Level 2 Functional Skills qualifications
- Volunteering
- Careers and employment – support and specialist referrals
- Links to local businesses and employment opportunities

### Plans for next year:

- Continue to develop in-house employability capability
- Build more local business links

## Volunteers

This year we have increased the number of volunteers to 21. We are sadly losing two of our young volunteers but are delighted that they are taking the next step in their careers. Tom has been helping a young man who speaks English as an Additional Language with his Physics A level and is now going to medical school. Charlotte meanwhile has been tutoring English for over a year and discovered that teaching was where she really wanted to be. We have helped her with her applications and she is planning to take up a place on a teacher training course at Southampton University in autumn 2017.

**Tutors** – we have a team of seven tutors who provide weekly learning sessions – English on Monday afternoons and Maths on Friday. Our trustee, Carol Johnson, provides the support they need regarding the academic qualification while Julie Bartle, Training and Volunteer Lead, supports them with day to day matters.

**Mentors** – a small group of five volunteers act as mentors to young people. They work with young people who would benefit from a friendly listening ear but whose needs are identified as low.

**Coffee Bar** – Ali Berry and Nicki Lewis continue to be a positive presence in the coffee bar on Wednesdays and Fridays respectively and are well known to the young people who drop in to the centre.

### Special Projects –

Lottie Hayton is a former Sherborne Girls’ School student who has continued to help us with our social media throughout her time at Oxford University. She was a tremendous help with our first Network First event held at the Gryphon School in October where she was responsible for identifying local business participants.

Interested in journalism as a career we were delighted to use our contacts to enable her to visit the Guardian in London.

Sue Prestcott – has been recruited to help raise awareness of local employment opportunities in the centre. She’s creating a space for information and doing weekly updates of jobs and apprenticeships, offering CV writing support and working on the Network First event.

**Admin** – Sherborne Girls’ School regularly provide us with sixth form students to volunteer as part of their Duke of Edinburgh award.

Without fail they are always willing, able and confident young women and Hattie who is helping us this year is again no exception. She has been working with Julie Bartle undertaking bits of research and fulfilling admin tasks.



*“I’ve learnt so much from doing this and have really enjoyed it. It’s made me think differently about what I do next ”*

**Lead:** Julie Bartle

**Focus:** providing trained and well-supported volunteers who believe in our vision and mission and are well suited to the roles they perform

### Volunteer roles:

Tutoring (Level 1 & 2 English and Maths, OCR)

Mentoring - future focussed goal setting, planning

General support – coffee bar

Event and activity support including studio Administration

### Plans for next year

- Review mentor training

### Thanks go to

Ali Berry | Amanda Johnston | Carol Johnson | Emma Harris | Helen Devonshire | Hugh Griffiths | Jamie Tyler | Judy Griffiths | Lucy Daniels | Lucy Foster | Michael Morton | Nicki Lewis | Paul Blake | Sue Prescott | Tony Smith | Vicky Addey | Wendy Lucas

Young volunteers: Charlotte Hook | Lottie Hayton | Hattie Lees

## Funding

Delivery of our charitable services comprises 66% of our expenditure and we have continued to maintain a strict control of costs and we are entering the new financial year in a good position. We have been fortunate this year to maintain the support of our regular funders (including **Alice Ellen Cooper Dean, Valentine and Garfield Weston**) increase our support from local organisations and to secure a major three-year grant from the **Henry Smith Charity** which will pay for one full time youth workers salary for three years. This, together with new project funding from **BBC Children in Need** and **Comic Relief**, means that our bank balance at the end of the year is healthy and we have hit our target for reserves.

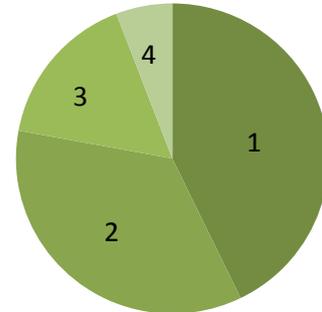
However, it must be noted that 50% of our carry forward is in fact restricted (more information on this is contained in our annual accounts) and the current funding from the Patsy Wood Trust for the Manager’s post comes to an end in December 2017. Although they told us that they are proud of what we have achieved this does leave us with a gap to fill.

Meanwhile we are very grateful to the local organisations whose generosity surpassed our expectations this year. The **Sherborne Prep School PTA** and **Give Life Live Life** both raised phenomenal amounts of money through their charity balls and were able to donate £5,000 and £8,000 respectively for which we are extremely grateful. **The Sherborne Country Fair** which has supported us for many years benefitted from good weather and presented us with a cheque for £5,000 and the Sherborne benefice **Faith In Action** committee kindly increased their donation to £1750. Other organisations such as the **Rotary Club of Sherborne Castles** have continued to support us and we were delighted to be chosen as Charity of the Year for **Sainsbury’s** and to receive ongoing support from **Waitrose**. We are grateful too to the individual fundraisers including for their efforts and generosity and to **Tom Gibbs** who ran an epic 101km ultra marathon to raise funds for us.

We have continued to receive small grants from **Dorset County Council** and the **West Dorset District Council**. Together they help us cover 10% of our annual expenditure.

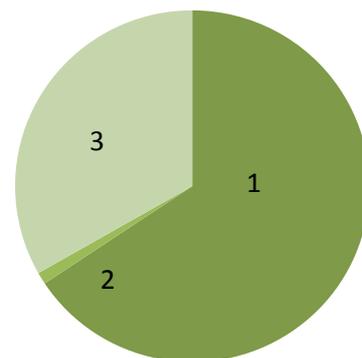
Funding will be challenging as we seek to cover administration costs but we are optimistic we shall be successful.

### Income



- 1. Donations, grants & legacies - £83,208
- 2. Donations, grants & legacies - restricted for 2017-18 - £68,200
- 3. Charitable activities - £31,659
- 4. Other fundraising activities - £11,334
- 5. Investment income - £12

### Expenditure



- 1 Delivery of charitable services (£97,840 - 66%)
- 2 Other fundraising activities (£1,637 - 1%)
- 3 Core costs: premises & admin (£49,524 - 33%)

## Friends of the Rendezvous

Our Tuesday and Friday coffee mornings, led by principal bakers **Marilyn Davies** and **Sandra Atherton**, raise significant funds as well as being a drop-in centre for people with other ideas to help us. After two years we said farewell to **Will** who had been with us on Tuesdays as part of his learning programme at Cambian Lufton College. He worked hard, was always cheery, and grew in confidence. We hope to receive other students from the College.

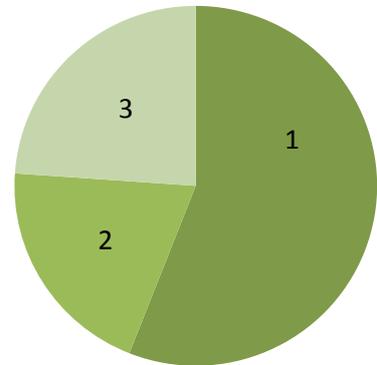
We continue to receive wide support from community groups as well as individuals. Among the former is **Charlton Horethorne Churches Together Lent** lunch group. I explained to them a few years ago the difference the Rendezvous makes to young people, and this year **Christine Gibbs's** talk along the same lines helped to raise £535 from their meetings. We have received several donations from **Leigh Fair**, and in 2016 were given £400 by its organiser **Elizabeth Turnbull**.

A stalwart of the Friends, **Pam Keatinge**, died suddenly on Christmas Day. She arranged the Quilters' stall at our Christmas Fairs, provided food for events, gave us her winter fuel allowances, and forwarded proceeds from coffee mornings for the **Sherborne Abbey Guardians**. The retiring collection from her Abbey funeral, amounting to over £1,000, came to the Rendezvous. It is gratifying that, like Pam, a growing number of people remember us when thinking about their funeral arrangements. We are also grateful to those in the past who have remembered us in their will and **Beryl Scrivens** who has made us a kind bequest which falls into the 2017-2018 accounting year. Beryl attended coffee mornings regularly and received help from the staff to use the centre's computers to keep in touch with friends far and wide.

Another supporter is **Harij Bullock** who for several years has given us attractive designs featuring local scenes for our Christmas cards. A Royal Drawing Society prize winner, he recently gave us a lovely framed line and wash sketch which we intend to auction.

**Raymond Wood** continues to orchestrate our popular Jazz concerts. In October the Sunset Cafe Stompers were joined by vocalist Hamish Maxwell; and in March Mike Denham, their pianist, formed a duo with instrumentalist and vocalist "Spats"

### Income - £16,904



- Donations - £9461 (56% - +£2556)
- Events - £3404 (20% - +£784)
- Coffee mornings - £4040 (24% +£1383)

Langham. As usual ladies of **Cheap Street Church** worked with our coffee team to supply refreshments. With sponsorship secured by Raymond from **Gilyard Scarth, Battens Solicitors, Londonderry Estates** and **Sherborne Masonic Charities**, more than £2500 was raised from the two events.

We are grateful to the Friends for their continuing support which gives the centre a monthly income and helps young people in need.

Prof Bob Eccleshall



*Cambian Lufton student, Will (centre) together with the coffee morning ladies, Cilla and Marion received a visit from his parents (left)*

## Governance

### Legal Status

- We are a Company limited by guarantee and registered under the Companies Act 2006. The Company Registration Number is 07592624.
- We are a Charity registered with the Charity Commission for England and Wales. The Charity Registration Number is 1162722.
- We are governed by our Articles of Association, which outlines our objectives and powers.
- The Directors of the company are responsible to the Members.
- The Directors are also Charity Trustees as defined by the Charities Act 2011.

### Trustees

- The Trustees meet six times a year and are responsible for formulating the strategy and policies for the charity as a whole.
- During the year there were on average eight trustees with a range of skills which are related to the aims and work of the charity. The ideal number of trustees is considered to be between seven and ten with a broad mix of business, educational and youth work skills.
- Potential trustees are assessed by the Nominations Committee and approved by the full Board. All are asked to submit to a Disclosure & Barring Service (DBS) check. New trustees undertake a trustee induction programme to familiarise themselves with the charity.
- A Finance and General Purposes Committee (F&GPC) has been established under the chairmanship of the Treasurer.
- The Trustees review the major risks facing the charity on a regular basis, including the adequacy of financial reserves, the appropriateness of financial controls and the operational, reputational and business risks facing the charity. As far as possible the Trustees believe that appropriate measures have been taken to mitigate these risks.

## Board of Trustees

Chair  
Vice Chair  
Vice Chair  
Treasurer  
Trustee - *Schools*  
Trustee - *Training & Qualifications*  
Trustee - *Young People*  
Trustee - *Marketing & Fundraising*  
Trustee - *Community*

Andrew May  
Professor Robert Eccleshall  
Linda Bygrave  
Penny Graham  
James Gower  
Carol Johnson  
Pempy Wallington  
Julie Warren  
Roy Catchpole

*Secretary to the Trustees*

Anne Cave-Brown-Cave

## Staff Team

Chief Executive Officer/Centre Manager  
Finance & Business Administrator  
Lead – Advice and Information  
Lead – Social and Emotional  
Lead - Employability, Learning & Volunteers  
Youth Support Worker  
Youth Support Worker

Helen Da Silva Wood  
Jo Lowndes  
Jemma Turner  
Sarah Childs  
Julie Bartle  
Tony Smith  
Jaz Miller

## Sessional Staff

Session leader  
Young Mum's Group  
Youth worker – Level 3

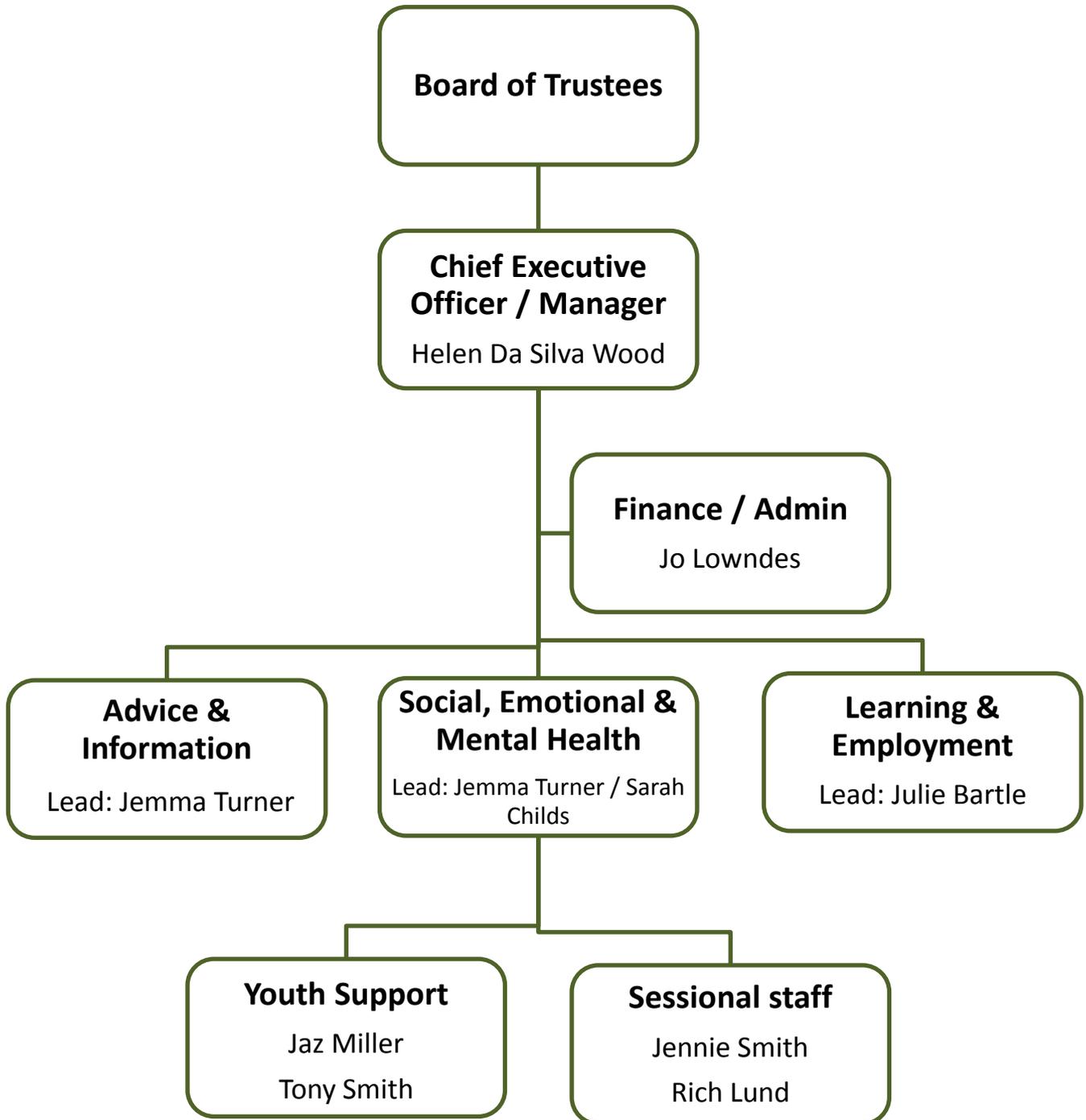
Rich Lund  
Lucy Daniels  
Jennie Smith

## Friends of the Rendezvous

Chair

Professor Robert Eccleshall

# Staff



## Accounts

### Statement of Financial Activities for the year ended 31 March 2017

	Unrestricted Funds	Restricted Funds	2017	2016
<b>Incoming resources</b>				
Donations, grants & legacies	83,208	68,200	151,408	104,621
Charitable activities	31,659	0	31,659	36,412
Other fundraising activities	11,334	0	11,334	6,989
Investment income	12	0	12	18
	<u>126,213</u>	<u>68,200</u>	<u>194,413</u>	<u>148,040</u>
<b>Resources expended</b>				
Charitable activities	62,222	35,618	97,840	99,338
Other fundraising activities	1,637	0	1,637	1,220
Premises & administration	36,699	12,825	49,524	50,511
	<u>100,558</u>	<u>48,443</u>	<u>149,001</u>	<u>151,069</u>
Net movement in funds	25,655	19,757	45,412	-3,029
Total funds brought forward	<u>30,709</u>	<u>31,123</u>	<u>61,832</u>	<u>64,861</u>
Total funds carried forward	<u>56,364</u>	<u>50,880</u>	<u>107,244</u>	<u>61,832</u>

### Balance Sheet as at 31 March 2017

	2017	2016
<b>FIXED ASSETS</b>		
Tangible assets	<u>160</u>	<u>5,139</u>
<b>CURRENT ASSETS</b>		
Debtors	1,764	5,526
Stock	100	100
Cash at bank and in hand	<u>112,500</u>	<u>56,073</u>
	114,364	61,699
CREDITORS: Amounts falling due within one year	<u>7,280</u>	<u>5,006</u>
<b>NET CURRENT ASSETS</b>	<u>107,084</u>	<u>56,693</u>
Total assets less current liabilities	<u>107,244</u>	<u>61,832</u>
<b>FUNDS OF THE CHARITY</b>		
Unrestricted funds	56,364	30,709
Restricted funds	<u>50,880</u>	<u>31,123</u>
	<u>107,244</u>	<u>61,832</u>

## Working with young people to give them

**Help** to resolve practical problems with housing, benefits, debt, employment

**Support** to improve their social, emotional wellbeing and mental health

**Tuition** to gain the qualifications they need to go to college, start an apprenticeship, find a job

**Hope** for the future